

# E-Government



How to do it?

To best achieve these objectives, it was necessary:

- identify the services to be improved;
- set rules to regulate their use with computers, in relations between citizens, business and the public sector.

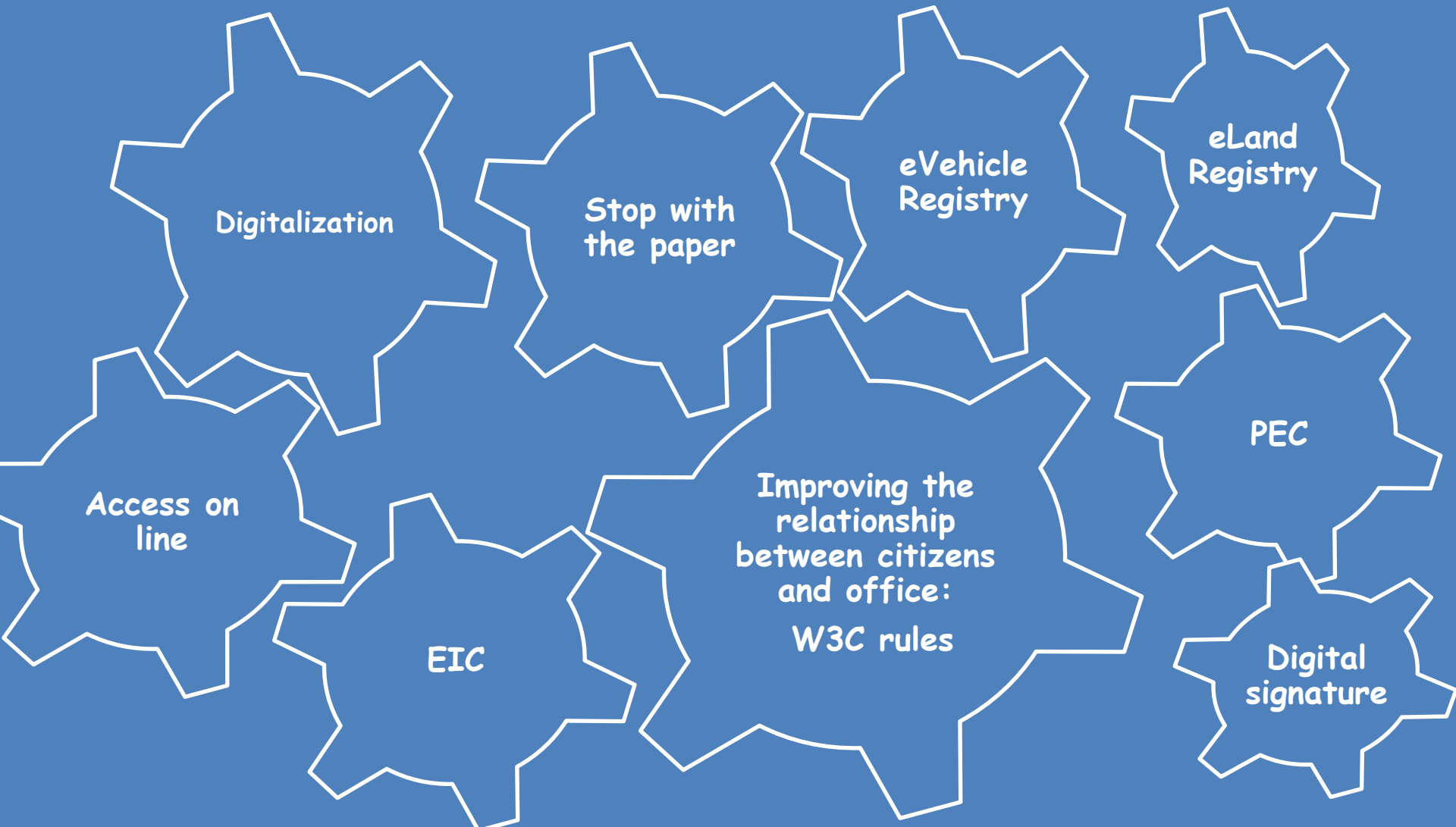
All these rules are in A.D.C  
(Administrative Digital Code )



# The A.D.C. states that:

- Communications take place through electronic devices and paperless;
- Easy access to the sites to pay taxes, and other services;
- Documents will have legal value as long as they comply with certain technical rules;
- The documents must be sent only by PEC (certified mail);
- Burocratic procedure must be simplified;
- About cars and houses, data bases must be centralized;
- Total government control of the management.

# How the **A.D.C.** works . . .



**Our goal is to reduce the paper documents: requests, enquiry, permissions, resolutions, administrative, and more.**



**The benefits are:**

- More efficiency**
- Less paper waste**
- Greater environmental protection**



Working in a group on a digital document is easy!

It's definitely better also in relation to citizens and businesses because you can save valuable time at the counter, or reduce shipping costs.



# W3C



is the international agency for certification of validity of the sites.

**Its purpose is:**



view the site from: PC, PDA, Mobile Phone, with regular browser but also with speech synthesizers to help people with special needs.

**W3C XHTML** certifies that the site is error-free and fully functional.

**W3C CSS** defines whether the site has a correct layout.

**W3C WAI** Law "Stanca" on the accessibility of websites of public administration by people with disabilities.

All sites in the Italian Public Administration must follow the standard of the law "Stanca".



## Electronic Identity Card:



contains:

personal data

the tax code

address

town code

the date of issue

the expiry date

the holder's signature

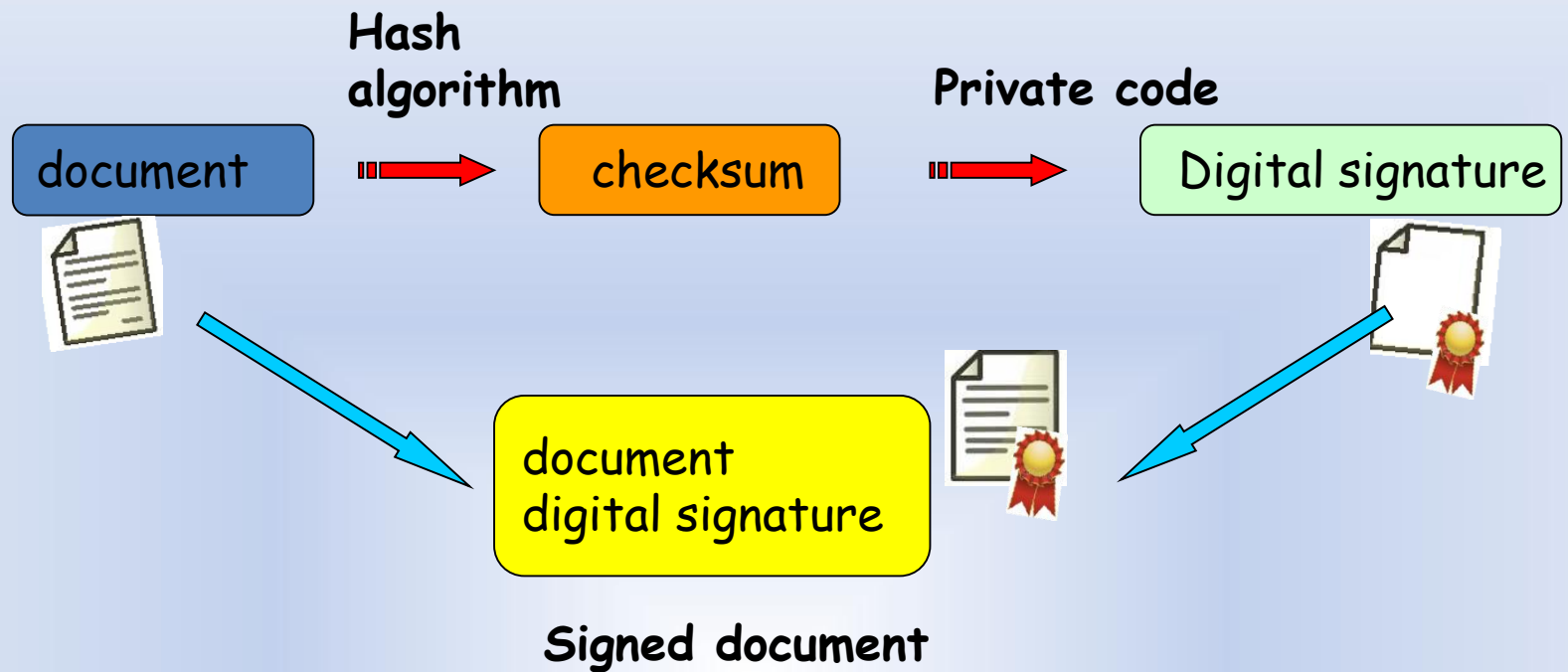
It may also contain administrative data of the National Health Service and the information required for the digital signature.

The law of 31 March 2005 n. 43  
introduced a new form of IC:  
from 1 January 2006, the  
traditional identity card can be  
replaced with an electronic  
identity card.



- ❖ It is valid 5 years for children between the ages of 12 and 18 years;
- ❖ It is valid 10 years for more than 18 years.
- ❖ Cost: Euro 25.42
- ❖ It will be used for health services: analysis, disease will be recorded in the card.

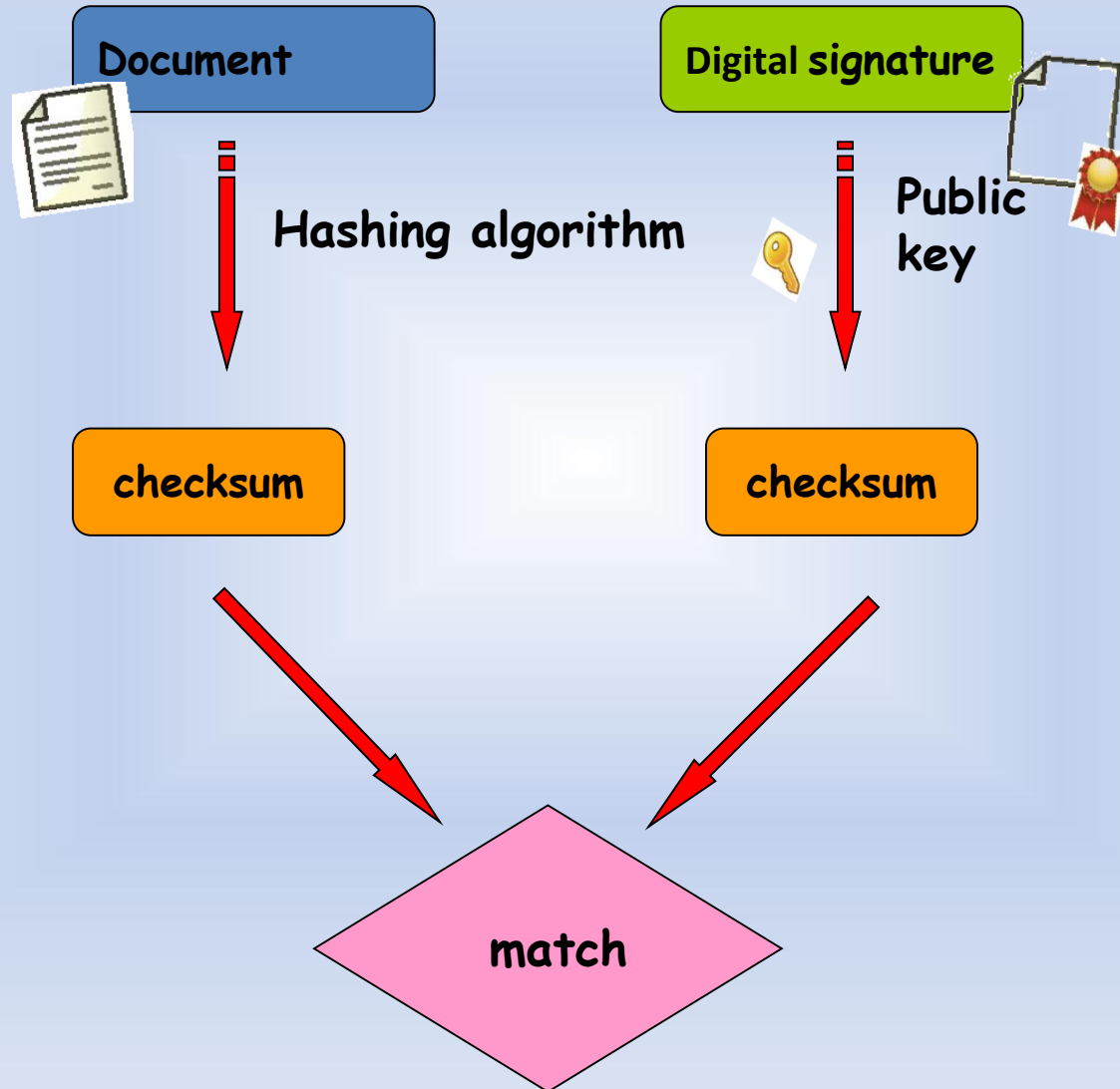




**The digital signature** = Traditional signature on paper

It 's associated with an electronic document that has the following characteristics: authenticity and legal validity

The second public key is used to verify the authenticity of the signature:





In 2002 Italy was the state with the greatest numbers of certificates (500,000).

Moreover, in 2005, there were more than 35,000 documents signed and transmitted digitally and more than 2.6 million smart cards have been issued, the highest amount in Europe.



DIGITAL  
SIGNATURE



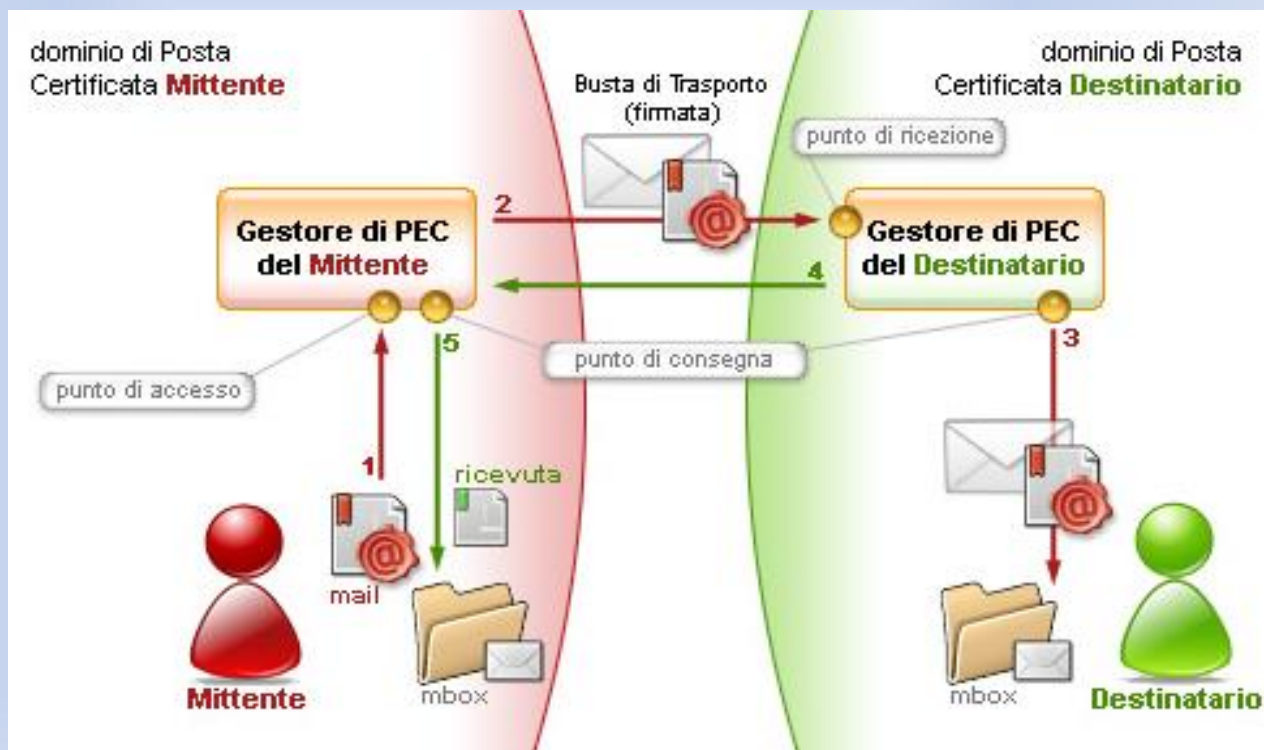
The old way to send and receive confirmation of receipt is replaced by the Certified email Address (in Italy:P.E.C.).

Through the P.E.C. we can send messages from home using the internet and we are guaranteed that the message:

- 1 has been shipped
- 2 has been received
- 3 is original (ie it hasn't been altered)

In Europe it is known as certified e-mail but it is the same thing.

# How it works. . .



It costs about 5 euro per year  
but it is currently little used by private

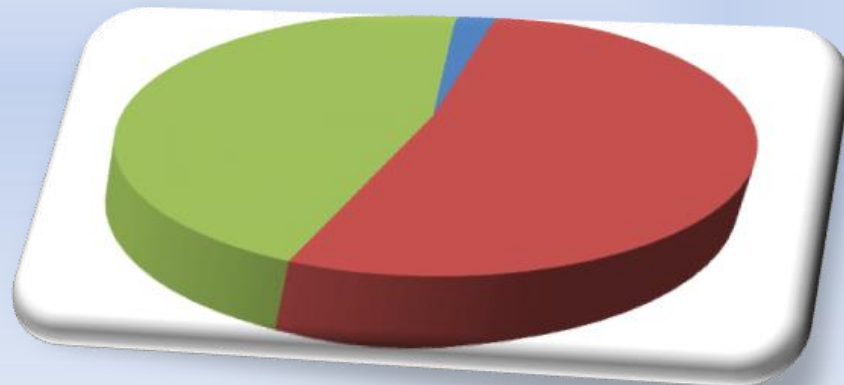


Analysis since 2008 reports the following data:

3% companies have shown that they are trained and they only use the PEC

52% of companies have been shown to have activated the PEC mandatory because it's compulsory but they do not use it

45% Not all businesses are ready and the risk is that notifications are poorly considered respect to channel paper



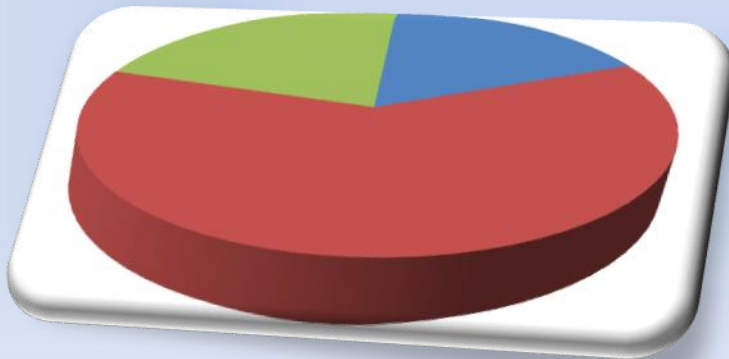
# Why not using the the email Certificate ?

the statistics say:

17% The PEC is not considered important by businesses  
and professionals

62% The PEC is not used by the public administration

21% The PEC is not sufficiently publicized





## E-Land Registry

In Italy every house, villa, factory, building is recorded in a register. Its name is Land Registry.

Until a few years ago, it was based on paper files containing maps of the houses, certified engineers, etc ....

If you need any access to those documents it was necessary to go to the office and make a request: the clerk recorded the request and asked the citizen to come back 10, 15 days later to withdraw the document! It 's true!

Today, all this information has been digitized and are available on a single computer. Now it's really fast to ask for and get such certificates: you can even do this operation from your pc at home paying with your credit card.

The service is offered by many companies which obviously have access to the central data base of the State.

**CATASTO.IT** Visure catastali on line

Catasto. Visure catastali e servizi del catasto online.

Home Catasto Conservatoria Catasto Tavolare Atti Notarili Camera di Commercio PRA Utilità Forum Cont.

VISURA CATASTALE PLANIMETRIA CATASTALE ESTRATTO DI MAPPA ISPEZIONI IPOTECARIE ATTI NOTARILI RICHIESTE VIA FAX

Non hai richiesto il corso

**Mappa dei Servizi**

**CATASTO**

- Visure e Ricerche
- Planimetrie Catastali
- Mappa Terreni
- Rettifiche Catastali
- Successioni
- Volture
- Variazioni Catastali

**CONSERVATORIA**

- Ipotecastali sintetiche
- Ipotecastali approfondite
- Copia atti notarili

**CATASTO TAVOLARE**

- Visure e Mappe

**Planimetria**

Ordine per ricevere on line la Planimetria Catastale Ufficiale di fabbricato urbano, dell'appartamento, ufficio, bottega, garage ecc., attualmente in vigore in catasto, rilasciata in carta semplice, valida sotto tutti gli effetti legali, per il notaio, per stipulare un atto, per la banca ecc.

Oltre a completare il presente ordine con il relativo pagamento, dovreste: **Compilare la delega (Scarica qui la delega)** e spedire via fax allo 095-850651 la delega e una copia di documento di riconoscimento, oppure scansiona tutto e spedischi a [info@catasto.it](mailto:info@catasto.it).

Le Planimetrie Catastali saranno prelevate direttamente dalla banca dati catastale e recapitate via e-mail.

La planimetria catastale sarà consegnata nella stessa giornata in cui farete pervenire delega firmata e copia del documento di uno degli intestatari dell'immobile, oltre al presente ordine e pagamento.

Nei casi in cui le Planimetrie Catastali non fossero meccanizzate, quindi non producibili in via telematica, avvieremo d'ufficio, una pratica di richiesta di meccanizzazione, a costo zero.

Nei casi in cui l'istanza di meccanizzazione non andasse a buon fine, saranno forniti in cartina.

 € 48,40

You don't have to queue at the office any more!

This service is so useful both for citizens and for the government that knows how many houses are there in the Italian territory and how big they are. (measured in square meters) .

In Italy every house owner must pay a fee for his property. Payment must be accurate and it is based on the square meters of the house.

Usually in December people pay these taxes. Later on the government check if the total amount of the taxes you have paid was correct.

We can say that e-government is a good service for citizens and it allows a great management control from the government.



## E-VEHICLE REGISTRY

In Italy there is a governmental agency that deals with the cars of Italian citizens.

It's called Public Automobile Registry (PRA).

Until the 90s, it was based on paper files. You can imagine how difficult were the data access operations such as: registration of a new car, change the data of the owner in the case of a sale and cancellation of the car when it was demolished.

In Italy there is a tax (car tax) that every owner must pay that is based on horsepower.

Today, the PRA has moved its data on electronic data base.

In this way the access is easy and take short time to do this operation online from your pc. No queues, no stress!

We tried to use this mode.

Here it is the first step of the online procedure ...





Home | Dove ci trovi | Onari | Contattaci | Accessibilità

#### In Sede

I nostri servizi

Bacheca

Scaffale

Mobilità & Disabili

Sportello Telerapporti dell'Automobilista

Servizio prenotazione appuntamenti

#### In rete

Servizi Online dell'ACI

Link utili

#### Chi siamo

Sul territorio nazionale sono presenti 106 Uffici Provinciali ACI che offrono al pubblico i servizi delegati all'Automobile Club d'Italia: Pubblico Registro Automobilistico e Tasse Automobilistiche. Presso ogni ufficio provinciale è presente uno specifico Ufficio Relazioni col Pubblico (U.R.P.) che cura i rapporti con il cittadino.

#### LA NOSTRA SEDE

Dal giorno 03 marzo 2009 questo Ufficio Provinciale ha trasferito la propria sede in via Sandro Totti 5/7 in località Baraccella (vicino al Mediaworld ed alla Multisala Uci ex Giometti, di fronte al mercato ortofrutticolo). Per informazioni contattare il seguente numero ☎ 071 4911111.



Fatti dormire

Accessibile



Automobile Club d'Italia

Italia.gov.it



**We hope you  
enjoyed, thanks  
for the  
attention.**

**See you in Italy.**